

User Manual

MyPlaceIQ User Manual

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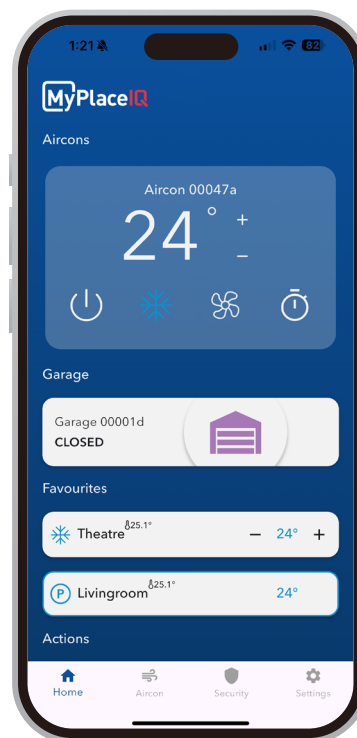
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1 - INTRODUCTION

Welcome to your new MyPlaceIQ smart home system.

The information provided in this user manual will help you to get the most from your new smart home system.

MyPlaceIQ is a smart home control system that allows you to view and manage the state of your home from anywhere, at anytime. It lets you control your zoned ducted air conditioning and garage door using your phone or tablet.



Navigating around the app is simple. All aircons are managed on the aircon screen and the garage doors are controlled through the security screen.

MyPlaceIQ has automation feature called actions which can change the state of your smart home system according to time, weather or room temperature.

The Home screen is your personal space that can be easily customised. This means you can choose which items you want to show in your Home screen. You can add your favourite aircon downstairs, a zone in your theatre and bed room, or your front garage door. You can even add the actions to quickly set your smart home system to your desired state with a simple press. The Home screen makes it easy to control all your favourite items quickly.

MyPlaceIQ can operate with or without your ducted aircon controller.

2 - GETTING MYPLACE IQ APP

The MyPlaceIQ app can be installed on your phone or tablet running iOS or android.

For iOS devices:

Scan the QR code to download the app or you can search for "MyPlaceIQ" in App Store.



For Android devices:

Scan the QR code to download the app or you can search for "MyPlaceIQ" in Google Play Store.



When you run the MyPlaceIQ app for the first time, it will request three permissions:

- Location
This is for local weather update which used by action automation.
- Notification
This is for alerts from Garage door, weather, motions sensors and more.
- Local Network
This allows the app to search for your QHub device. Without this permission, the app won't be able to locate your QHub on your home network.



Please keep the MyPlaceIQ app up to date to enjoy new features and a smooth user experience.

3 - QHub

QHub is the gateway to your smart home system. It connects to your aircon and garage door wirelessly. The MyPlacelQ app finds and connects to your QHub device.

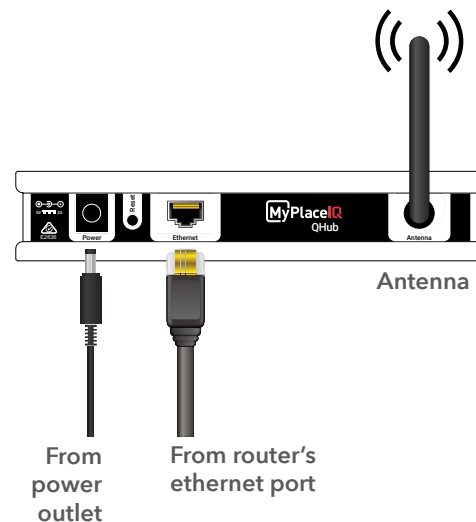
MyPlacelQ app can remember multiple Hubs. This allows you to choose the smart home system that you want to access.

QHub Connection:

Setting up QHub is straightforward. Simply connect the wires as shown in the diagram before powering it on.

Connecting the app to QHub:

The MyPlacelQ app will automatically scan for QHub devices. Once connected, the app will remember the Hub. This will let you access your smart home system from anywhere, at anytime.



For the app to find your QHub device, your devices should be in the same network as your QHub.

Connection Type:

- Local Access

Your device and QHub device are on the same network. This is the usual connection when your device is using your home Wi-Fi.

- Remote Access

Your device is accessing your Hub from outside your home network. This happens when your phone is using mobile data or office Wi-Fi to connect to your MyPlacelQ smart home system.



Remote Access requires a reliable Internet.

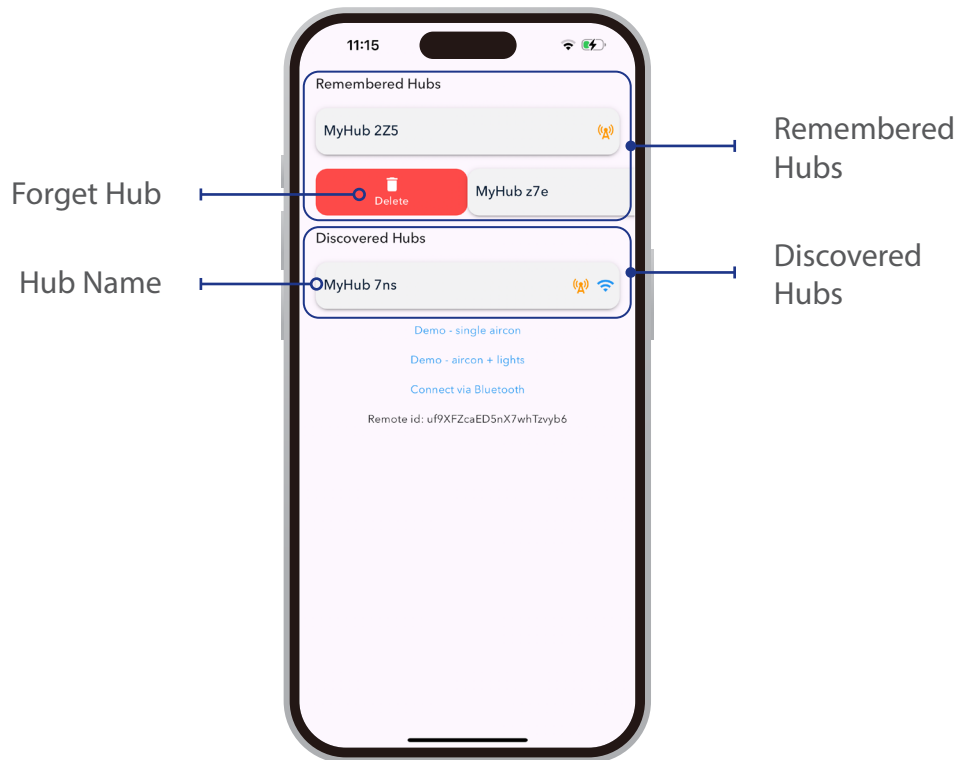
It is recommended that your QHub device has Internet access so it can automatically receive and install updates when they are available.



Please note that reinstalling the app will remove all saved Hub devices on your device, and you'll need to connect to your QHub device locally to add them again.

4 - Hub SCREEN

The Hub screen is where you manage your Hubs and select which smart home system to access.



Remembered Hubs

These are the Hubs you have connected to previously. These Hubs are saved on your device so you can connect to it remotely.

Forget Hub

Swipe the Hub name then press delete to remove it from the Remembered Hubs.

i Once you delete the Hub, you won't be able to remotely access it. You will need to connect to the same Wi-Fi as the Hub to add it back to your remembered Hubs.

Discovered Hubs

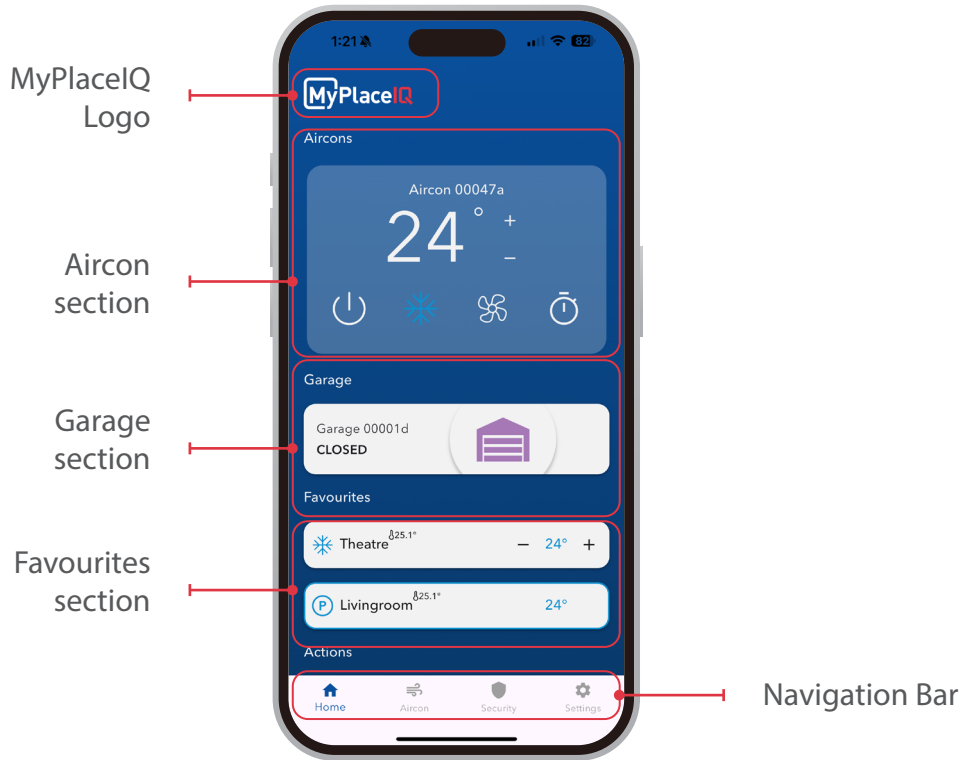
The app automatically discovers Hubs on your network. Any new and unregistered Hubs detected by the app will be listed here.

Hub Name

Press the Hub Name to connect.

5 - HOME SCREEN

The home screen is personalized for each device. All your favourite items will be shown on this screen.



MyPlaceIQ Logo

Press this to go back to the Hub screen.

Aircon section

All aircons will be displayed in this section. Learn more in page 8.

Garage section

All your garage doors will be displayed in this section. Learn more in page 13.

Favourites section

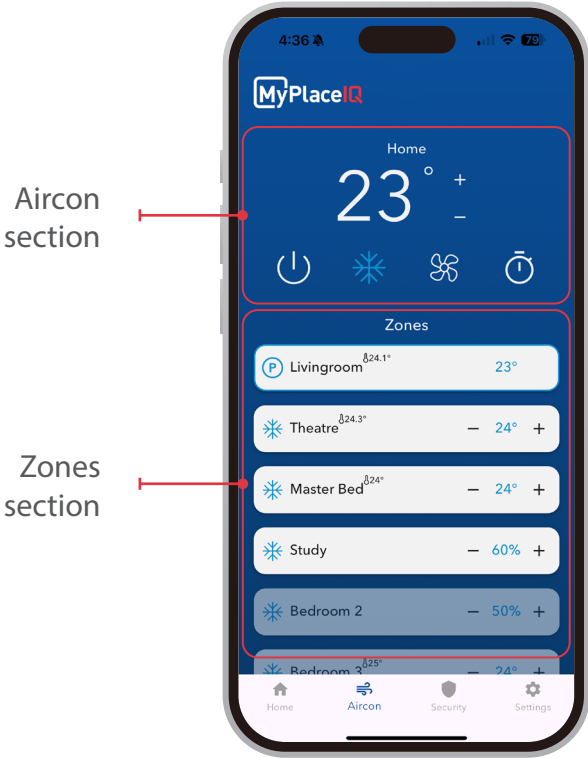
Favourite zone will be displayed in this section. Learn more in page 10.

Navigation Bar

MyPlaceIQ app organises your smart home system according to its type. It is conveniently located at the bottom of the screen which allows you to easily move to other screen.

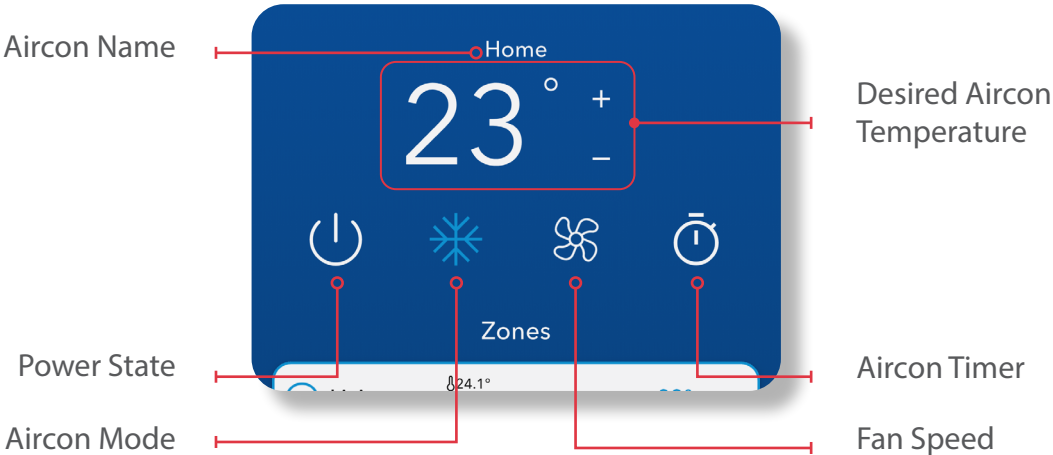
6 - AIRCON SCREEN

The home screen is personalised for each device. All your favourite items will be displayed on this screen.



Aircon Section

This is where you can change the aircon state.



7 - AIRCON SCREEN > AIRCON

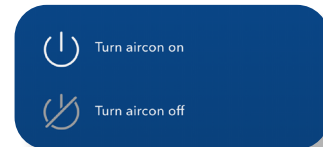
Desired aircon temperature

Press the + and - button to change your target aircon temperature.

i Your aircon unit is most efficient when maintaining a target temperature. Ensure your Target is set to a temperature that is comfortable for you.

Power state

Pressing the power state button will give you the option to turn the aircon on and off.



Aircon Mode

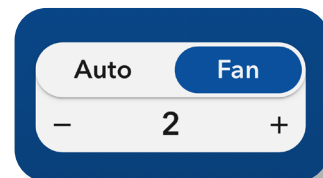
This is where you change the mode to cool, heat, eco fan and dry.



Fan Speed

Select fan to set your desired fan speed. Press the + and - button to change the fan speed.

Select Auto to let your MyPlaceIQ adjust the unit fan speed based in the current number of open zones.

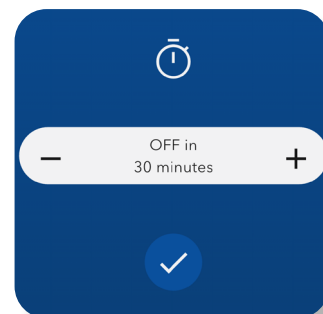


Aircon Timer

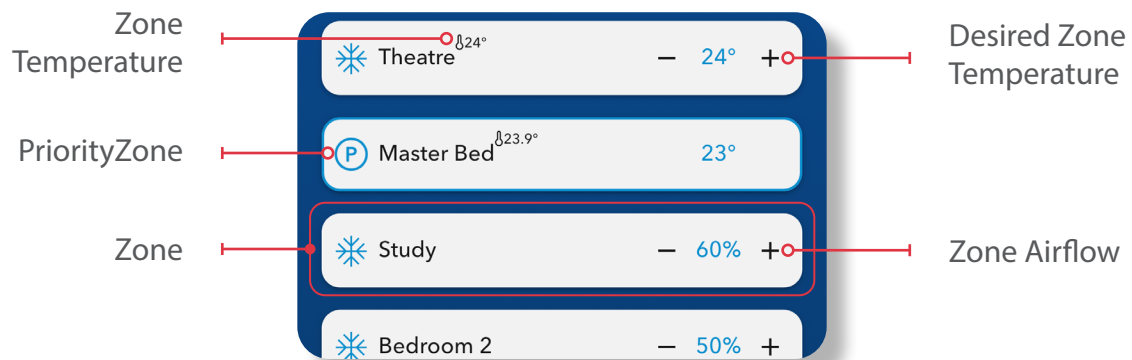
The aircon timer lets you turn the aircon on or off after a set time.

Use the + and - button to set the timer up to 12 hours.

Press the check button to accept the changes and the bin button to clear the timer.



8 - AIRCON SCREEN > ZONES



MyPlacelQ Zone

- Zone

Press the zone to turn it off or on.

- Zone Airflow

This is the basic way to control the zone. Press the + and - button to adjust the airflow.

- Desired Zone Temperature

Pairing a zone with a temperature sensor will let you set your target temperature instead of manually adjusting the airflow. Press the + and - button to change your desired temperature in that zone.

MyPlacelQ Temperature Control

MyPlacelQ can be set up to work with or without the aircon controller. Without the AC controller, MyPlacelQ can unlock additional options for controlling the temperature in your home.

The aircon needs to know your home temperature to decide whether to pause or resume working to achieve the target temperature. To do this, it uses sensor to measure the temperature in your home.

MyPlacelQ with ducted aircon controller

With this setup your aircon mounted wall controller is acting as master.

- Return Air Sensor

The overall temperature in your home will be measured from the air that returns to your ducted system.

- Panel Temperature Sensor

The overall temperature in your home will be measured from the temperature sensor built-in your AC controller.

8 - AIRCON SCREEN > ZONES

MyPlaceIQ without ducted aircon controller

With this setup, MyPlaceIQ (QAC) acts as the Master, allowing support for Priority Zone.

i Priority Zone requires adding temperature sensors to zones.

- No zone assigned as Priority Zone

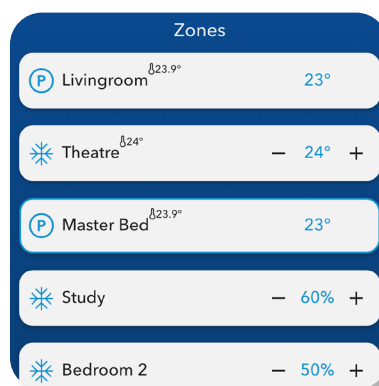
The overall temperature in your home will be measured by averaging the actual temperatures on all open zones. This means your aircon will continue to work until the average temperature is the same as or close to the target aircon temperature.

- Single Priority Zone

The overall temperature in your home will be measured by the actual temperature in the zone which is assigned as Priority Zone. This means your aircon will continue to work until the actual zone temperature in the Priority Zone is the same as or close to the target aircon temperature.

- Multiple Priority Zone

If you select multiple zones as Priority Zone, the overall temperature in your home will be measured between those zones. This means your aircon will continue to work until the temperature in each Priority Zone is the same as or close to the target aircon temperature. The system will prioritize the zone that have highest temperature difference from the target aircon temperature.



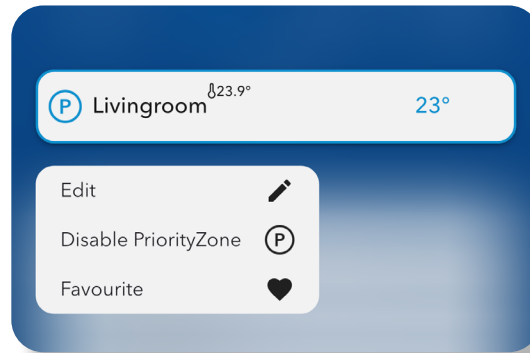
The zone band shows which zone is currently had the highest priority

i Zones set as Priority Zone will be prioritized for cooling or heating. It is recommended to set Priority Zone to the zone that needs constant airflow to achieve the desired temperature. This would be the hottest room in summer or the coldest room in winter.

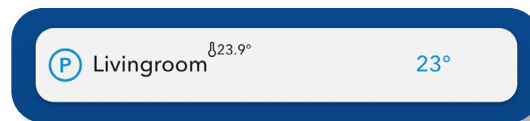
8 - AIRCON SCREEN > ZONES

Enabling and Disabling Priority Zone in a Zone

Press and hold the zone with temperature sensor. Select Enable or Disable Priority Zone.



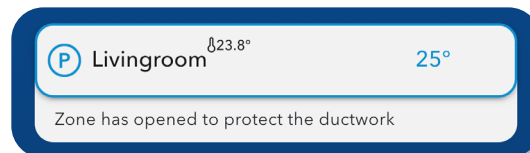
Once Priority Zone is enabled, the desired zone temperature will match the aircon target temperature. Hence, you cannot change the desired zone temperature directly, but you can change the aircon target temperature.



Constant Zone

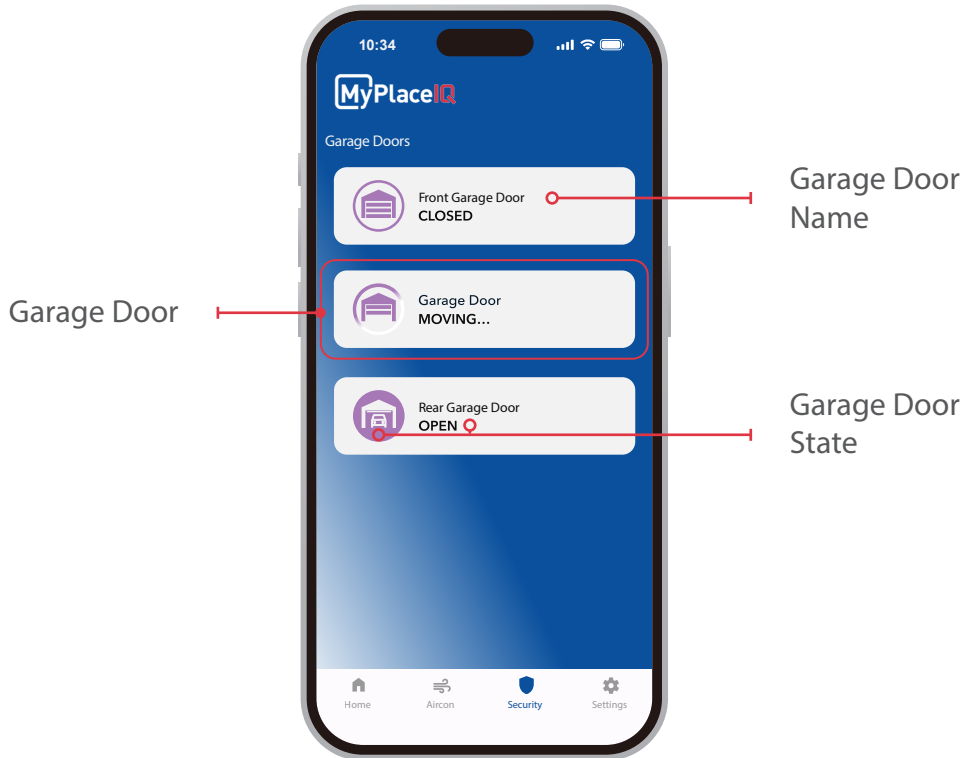
These are pre-programmed zones that open up to relieve excess air pressure in your air-conditioning system if insufficient zones are open.

The notification below the zone button will be shown when the zone is open by the system to relieve excess air pressure.



9 - SECURITY SCREEN

This is where you can find all your garage doors.



Garage Door

Press the garage door to open and close it.

Garage Door State

This shows the status of your garage door. It will also show when your garage door is currently moving.

Notification

MyPlaceIQ will notify you if you left the garage door open for more than 2 minutes. It will then continue to send a notification every 30 minutes until the garage door is closed.

10 - MYPLACEIQ SETTINGS

These are the settings available on MyPlaceIQ app.

Use system dark mode

The dark mode setting changes based on your device setting.

Dark Mode

Enable dark mode.

Bonus Help Text

This shows or hide additional information when changing the aircon state.

Pairing

This is where you can add the garage door in the MyPlaceIQ system.

Actions

This is where you can create actions and edit actions. Learn more in page 16.

Notifications

Select which notifications you want your device to receive.

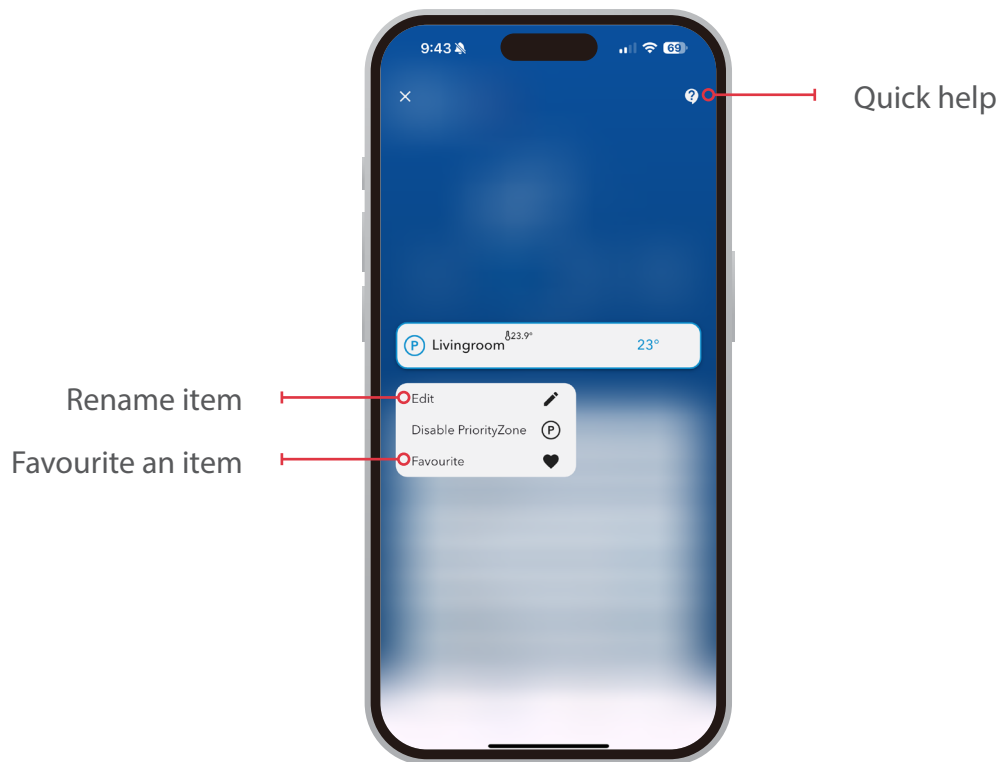


Some settings should only be changed by your installer. Before making any changes, make sure you understand the implications. For more details, refer to the MyPlaceIQ Installation manual.

11 - DEVICE SETTINGS

All the devices paired to your Hub can be renamed or set as favourite. All favourite items will appear on the home screen.

To access the item setting, press and hold the item until the setting menu appears.



Quick Help

Press this to view more information about the item selected.

Rename item

Here you can rename your aircon, zones or garage door.

Favourite an item

Press this to show or hide this item on your home screen.

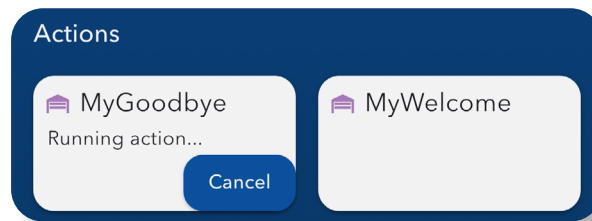
i Press anywhere on the screen to go back the previous screen.

12 - ACTIONS

This feature allows you to create an automation in your smart home system.

MyPlaceIQ can automatically change your desired aircon and zones settings based on weather, time or the temperature inside your home.

Action can be triggered manually with a simple button press.



Triggers

These are the conditions that must be met before an action is triggered.

- Suburb Cloudiness

Action will run when the cloud coverage in your suburb is either cloudy or clear and sunny.

- Suburb Temperature

Action will run when the temperature in your suburb is either above and below your defined temperature.

- Time

Action will run on a specific days and times.

- Zone Temperature

Action will run when the zone temperature is either above and below your defined temperature.

Actions

- Aircon

This is where you can set the state of your aircon once the trigger conditions are met. You can change the power state, set the temperature, mode and fan speed.

Active Time Window

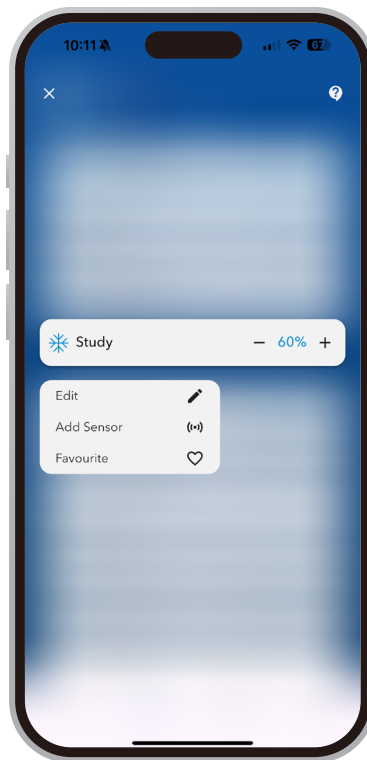
- i** You can choose the day, start and end times when the actions can be triggered. The action would not run outside the active time window.

13 - MYPLACEIQ TEMPERATURE SENSOR

A temperature sensor helps to maintain a more consistent room temperature by automatically adjusting the airflow based on the target temperature and actual room temperature.

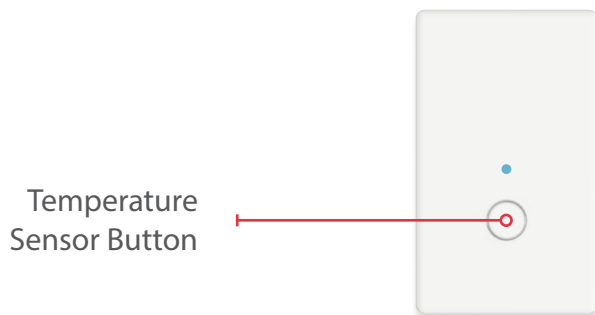
Pairing a temperature sensor

To start pairing a sensor, press and hold the zone to pair it with. And then press "Add sensor" and follow the instruction in the next screen.



Temperature Sensor Button

Once the sensor is paired to a zone, you can use the button to turn the zone on or off. This allows you to quickly turn on or off the zone without using the app.



i Temperature Sensor uses 2 x AAA batteries.

14 - TROUBLESHOOTING

Things to check first:

- MyPlaceIQ is running the latest version.
- QHub is connected to the router and the router has internet access.
- Your phone or tablet is running the latest iOS version or android version.

App cannot find the QHub:

1. Disable mobile data on your phone or tablet.
2. Make sure your device and QHub are connected to the same network.
3. For device running iOS, make sure the Local Network permission is enabled in Settings > MyPlaceIQ > Local Network.
4. Ensure that QHub is powered on.

QAC timeout or AA1 error:

You may need to reset power to the system using the isolator switch located next to your air conditioner's outdoor unit.

1. Turn the isolator switch off and leave it off.
2. After a 5-minute delay, turn the isolator back on and allow approximately 3 minutes for the system to initialize.
3. Check the app if the QAC error has been cleared.



If you still have issue, call MyTeam at 1300 850 191 or email techsupport@advantageair.com.au



The advantage of Australian-made

MyPlaceIQ is designed by Advantage Air, a family-owned Australian company that started out designing and manufacturing innovative ducted air-conditioning. In the last 20 years we have focussed more specifically on smart electronic control systems, including MyPlaceIQ.

In this time we have earned a reputation for producing reliable, exceptional products that make daily life easier and more comfortable. We take pride in designing and creating an Australian product that is world class. To achieve this, we embrace technology and invest heavily in research and development.

Our ingenious engineers have developed numerous industry firsts and earned us a number of patents, registered designs and design awards in the process. We are committed to quality and where possible, make our components in Australia.

Consumer support

At Advantage Air, we are committed to the quality and user experience of our products, which is why we have our own consumer support centre, right here in Australia. Whether it is to step you through an app update, assist with getting your MyPlaceIQ and your WiFi talking to each other, or just to go over how to get the most out of your system, we are here to help. You can take comfort in the fact that it is staffed internally, not outsourced, assuring the quality of advice and service you will receive.

Activation code

MyPlaceIQ has an activation feature. A code may be required from your installer to activate your system after 21 days.

Peace of mind warranty

Advantage Air components are well known in the industry for their quality and durability. To prove our confidence, we provide a 5 year warranty on all electronic controls.

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